

**CABINET PORTFOLIO SUMMARY REPORT**

<b>REPORT OF</b>	<b>Councillor Ann McLachlan</b>
<b>CABINET PORTFOLIO FOR</b>	<b>Transformation and Improvement</b>
<b>CO-ORDINATING CHIEF OFFICER</b>	<b>Joe Blott, Strategic Director- Transformation and Resources</b>

**EXECUTIVE SUMMARY**

This report is an update from the Cabinet Portfolio Holder to Members of the Council on matters relevant to her portfolio.

**1. COMMERCIALISATION**

As part of our ongoing transformation and move towards Alternative Delivery Models, we are keen to develop the Council's Culture to ensure we are more commercial in approach. To this end we have been exploring what commercial means to us as a Council and have been working with some leading authorities to improve our learning.

Overall, we wish to be in a position to embrace a culture of commercialisation which means:

- Generating Income – doing something that creates income streams that can be deployed for investment in services or new models of service delivery
- Behaving in a more 'business-like' way – effectively adopting some of the positive cultures and behaviours that are often associated with commercial organisations
- Being a 'Commissioning led' Council – creating the separation between commissioning and delivery
- Being 'business friendly' – developing the right culture to promote growth and prosperity

Over the next 6 months, I have asked officers to continue to develop this activity with a view to ensuring that Wirral becomes not only a commercial organisation but one which others will want to learn from.

**2. ALTERNATIVE DELIVERY MODELS**

Work continues to take place to develop Alternative Delivery Models for the future delivery of services. The areas that are currently being prioritised are

Integrated Health and Social Care, Growth and Transaction and Customer Contact.

The business case is currently being developed in collaboration with Wirral Community Trust for the integrated health and social care vehicle. Stakeholder engagement workshops were held in December for members of the public and staff, and a presentation was made to the Older People's Parliament.

### **3. THE WIRRAL PLAN DELIVERY ARRANGEMENTS- PERFORMANCE MANAGEMENT FRAMEWORK**

The performance management infrastructure to deliver the Wirral Plan currently continues to be developed, with an outcome framework linked to each of the 20 Pledges being defined. The draft framework incorporates indicators to measure the changes that will be made for Wirral residents over the five year life of the plan. The draft framework has been shared with Cabinet members for review.

As Wirral Plan Pledge Strategies are being produced, the performance management arrangements are being embedded within them.

Developments are underway in relation to the training and support requirements to ensure a robust and consistent approach to performance management using the new Wirral Plan Performance Management Framework and toolkit. Additional development work is underway in relation to reporting tools and the development of a single performance management system.

### **4. CORPORATE RISK MANAGEMENT**

An exercise aimed at understanding and articulating the Council's appetite for risks associated with the Wirral Plan is in progress. An online survey of the attitudes of political and executive leaders towards key categories of risk was conducted in December 2015. A report covering the output from the survey is now being prepared by the Risk and Insurance Manager.

Work continues on development of a refreshed corporate risk register that takes account of the strategic vision and tactical approach of the Wirral Plan. Perspectives on key corporate risks were gathered in a series of interviews with SLT members, the Leader of the Council and myself in November and December 2015. These discussions have been analysed by the Risk and Insurance Manager and summarised within a report that is to be presented to SLT in February. The Team will agree which risks are to feature in the revised register. Information needed to fully consider each risk will then be collated and used to populate the revised register, which will be presented to Members.